



Services to the population in the Alps : local communities experiment

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Services

- Stakes for alpine valleys
- The trends, the needs, the constraints
- Ten enablers for local communities
- Further ?

What future for this beautiful alpine village?



Welcoming tourists ?



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Promotion of heritage and nature



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A demographic challenge



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environmental stake



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What mechanisms for setting up new population ?



Withdrawal of the public utilities



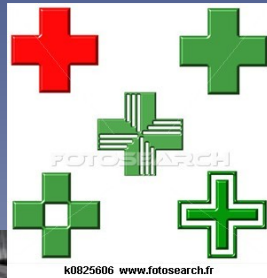
New needs



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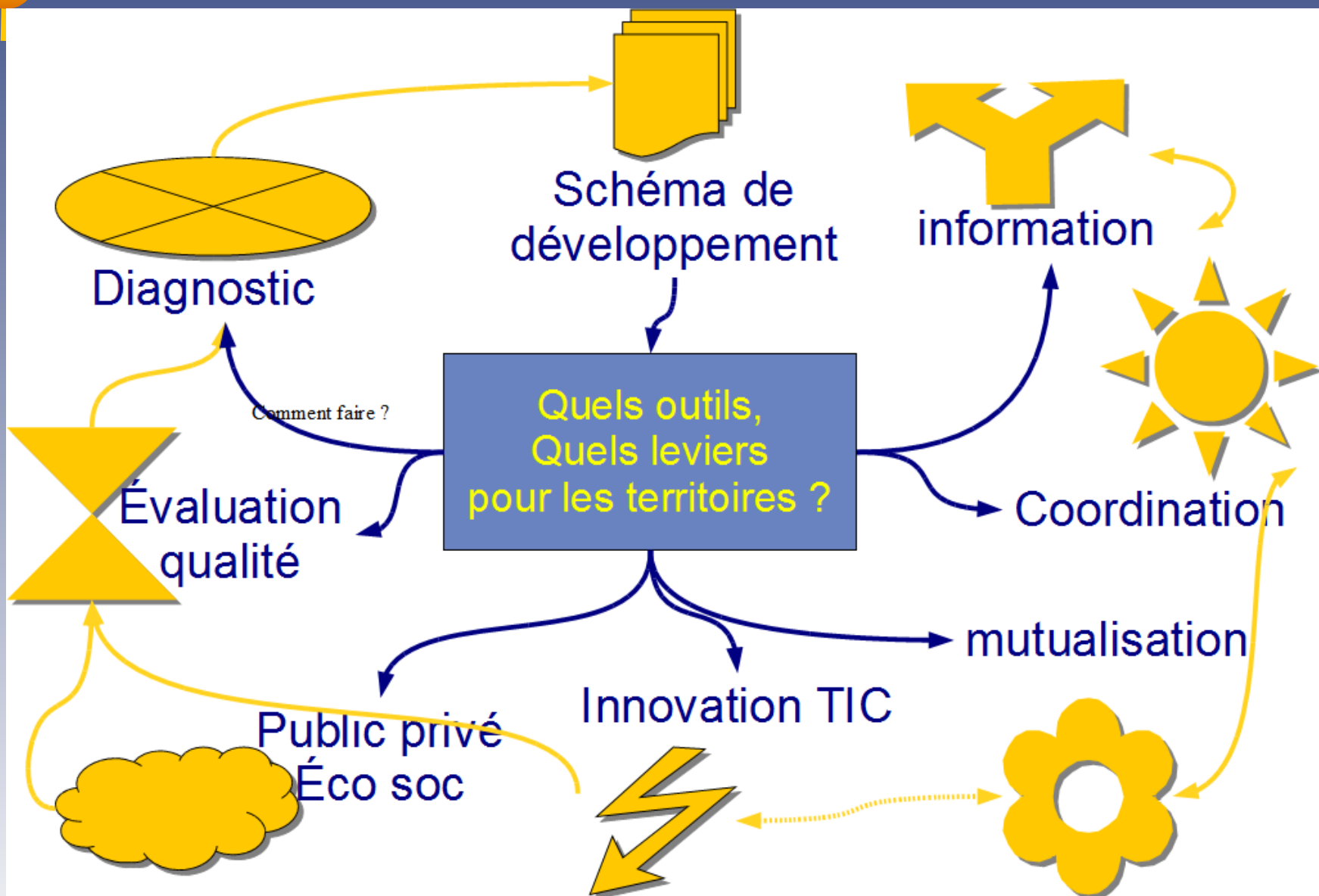
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Needs for the inhabitants



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What to make? What control levers?



Participative diagnosis



Establish a global plan of services



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Organize the information



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Coordinate services



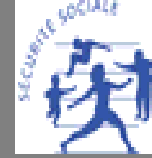
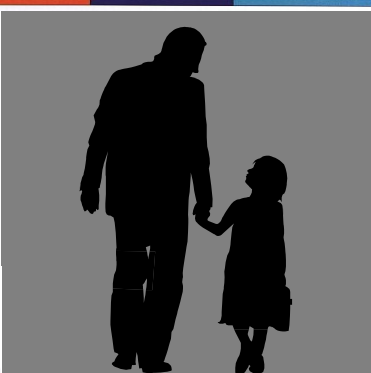
Pooling resources



Relais
Services Publics

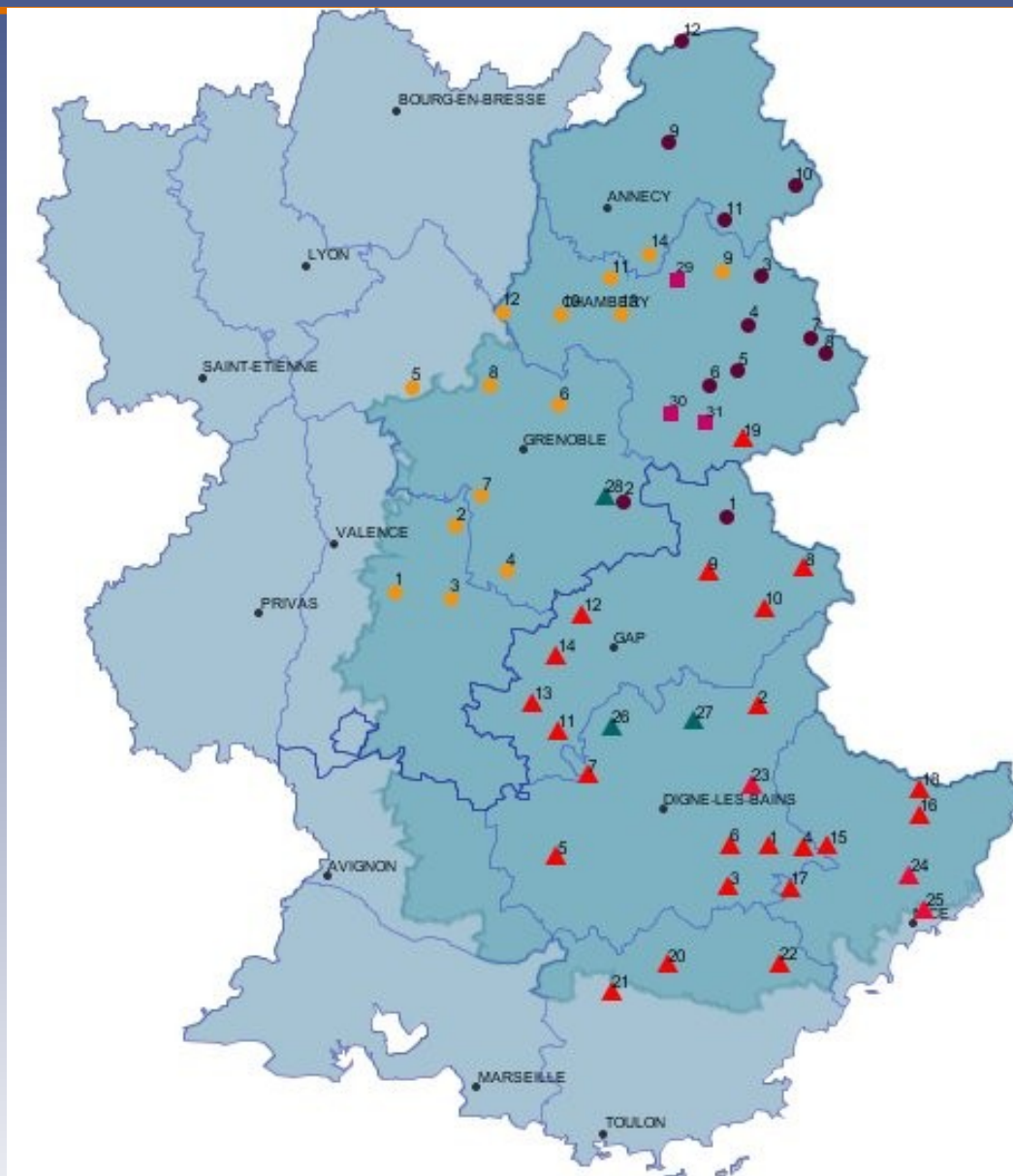


NaturEmploi



Maison des Services Publics

RSP network



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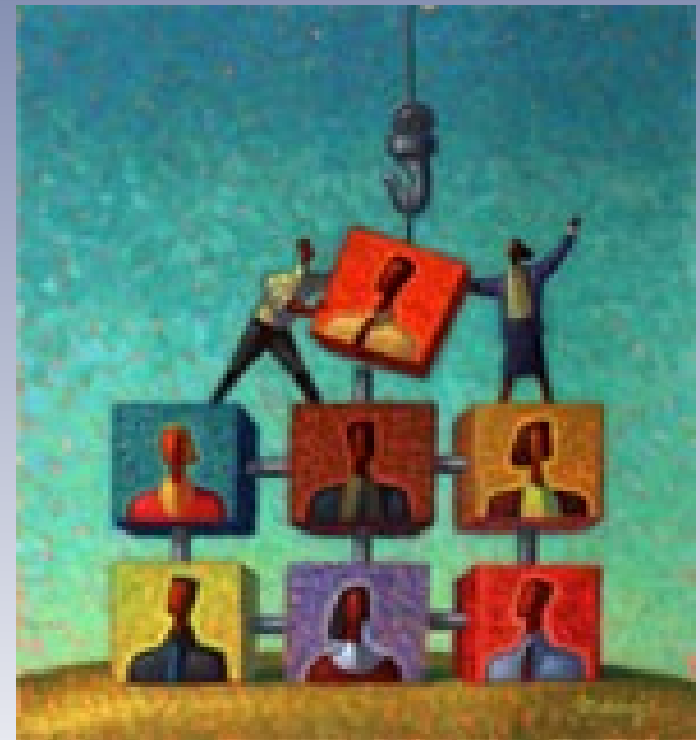
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use new technologies

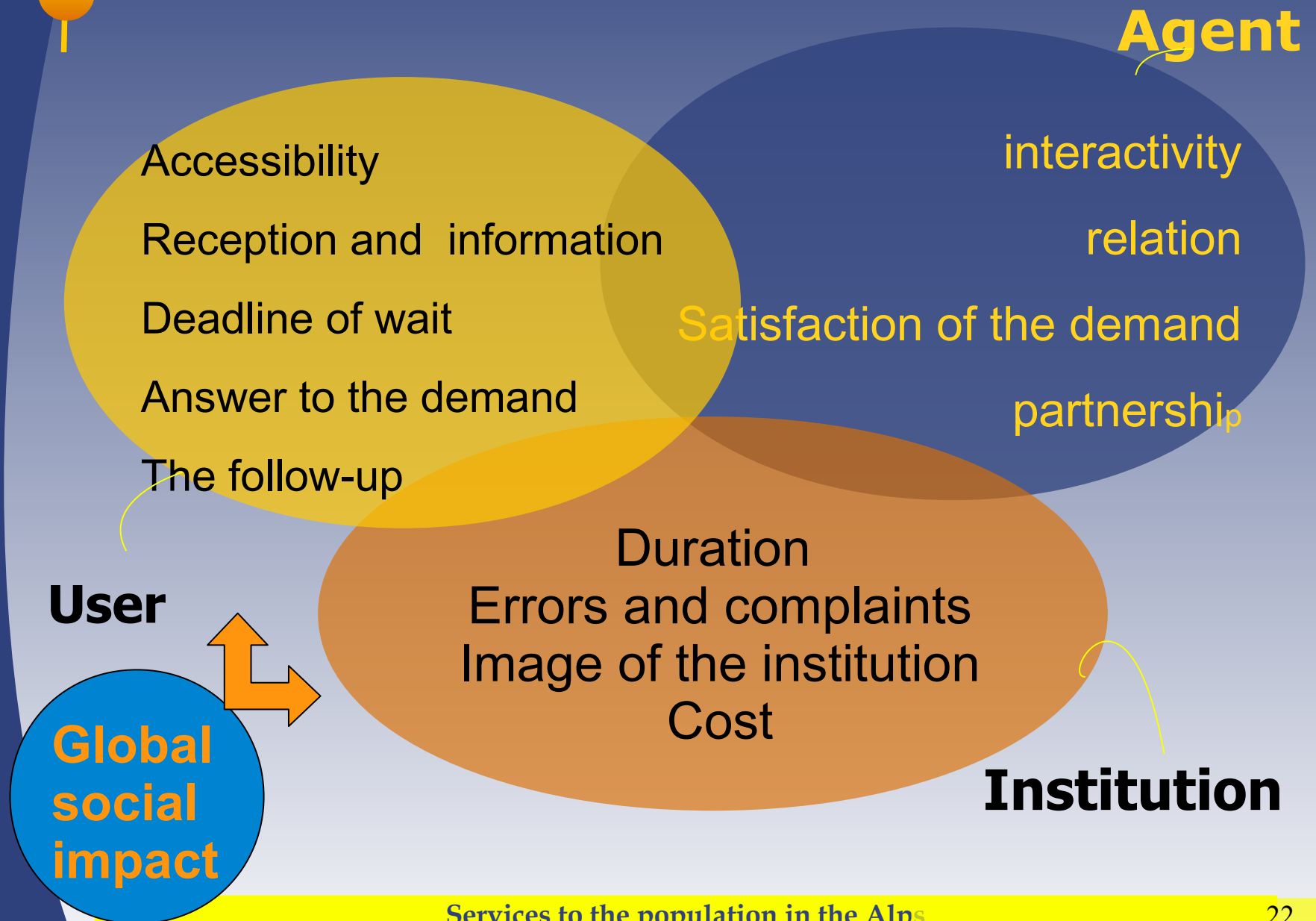
Online information
Teleprocedure
Distance Learning
video communication
with **human mediation**



Establish a Public / Private partnership

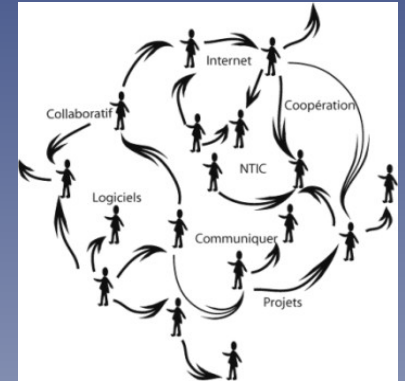


Estimate the global quality



How to go farther

- **Capitalize in network**
- **Inform and train**



- Cross from experiment

To the generalization

- **Negotiate**
- **Develop the public politics**
- **Make change the Accounting logic**

Build social mix



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Thank you for your attention

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